

Your **TICKET** to a **HASSLE-FREE** Experience

Let us take care of absolutely everything!
Your TOTAL SERVICE and SUPPORT package.

Focus on maximum productivity, while we do the rest.

Our dedicated engineers will provide you with the best possible service and backup for your Camsensor vision system.

For a complete peace-of-mind, our service package features an extensive variety of support options. This means you can be confident your vision system will work to its optimum level.

Talk to us today about your complete support package! Everything you need for a hassle-free experience!

Contact our Service Team today!

Phone: +64 9 415 3421
 Fax: +64 9 415 3422
 service@camsensor.com



CUSTOMER TICKET & SERVICE CHECK
 SUBJECTS TO CONDITIONS OF CONTRACT

Class

GOLD CLASS

Name of Customer (Not Transferable)

You!

Destination

Hassle-free experience

Carrier Flight

CS345

Gate Seat

6 A1

Validity Date/Date Take Off

Now!

Issuing Agent ID

Q-Hodge

Further Information

Attached

All services provided



Service Contract



Name of Customer

You!

Gate Seat

6 A1

Flight

CS345

Boarding Time

Now!

To

Hassle-free experience

CUSTOM SERVICE WEBSITE

- Complete service history
- System manuals
- Quick fix tips
- Calibration history
- Mechanical and electrical drawings
- Software releases

UPDATES

- Latest program updates
- Product menu additions
- System settings restore points

TRAINING

- Onsite training to upskill operators
- Management training for database reporting
- Over-the-phone training

SPARE PARTS SERVICE

- Critical parts stocked
- Fast part dispatch
- Parts list documentation

EXTENDED CAMERA WARRANTY!

TELEPHONE HOTLINE

- "Drop everything" fast support
- Highly qualified vision engineers on the phone
- Assigned engineer to your system

ONSITE SERVICE

- Regular preventative maintenance visits
- High priority breakdown service
- System optimisation for best performance
- Calibration and operation checks

OFFSITE SERVICE

- Online remote problem analysis
- Remote software & setting backup
- Periodical remote check-ups



camsensor

You may **CHECK-IN ONLINE** for your Service Experience...

...prior to your scheduled contract time. Get an overview of our support system by logging into our custom service website:

 service.camsensor.com 	
Username Demo	Password CS345

